

GENERAL TERMS AND CONDITIONS OF ENEL-CARE PROGRAMME

Centrum Medyczne ENEL-MED S.A. undertakes to provide medical services to Entitled Persons in keeping with the following conditions:

§ 1

The Contractor shall provide medical services (within the scope set by the Contracting Party) to Entitled Persons, i.e. employees/co-workers of the Contracting Party, their family members and spouses as a part of the following medical packages:

Individual Package: employee/co-worker.

Partner Package: a family member of the employee/co-worker, i.e. married spouse/spouse until reaching 67 years of age or a child (up to 18 years of age or schoolchild up to 26 years of age, supported by the parents – one household).

Family Package: family members of the employee/co-worker, i.e. married spouse/spouse until reaching 67 years of age and a child/children (up to 18 years of age or schoolchildren up to 26 years of age, supported by the parents – one household).

Continuation Package: a child who was previously covered by the Family Package or Partner Package, who ceased meeting grounds to be included in the Family Package or Partner Package.

Senior Package: one of the parents of an employee/co-worker, one of the parents of a married spouse/spouse, irrespective of age, spouse/married spouse of an employee/co-worker above 67 years of age.

§ 2

Entitled Persons shall be obliged to cancel visits booked if they are not able or do not need to make the visit on the agreed date.

A visit shall be recognised as cancelled on a timely basis, through a text message, on-line system or personally at the reception desk, no later than 4 hours before the scheduled visit time.

The Contractor may request the Contracting Party to apply relevant measures with respect to Entitled Persons reported, who regularly violate the duty to cancel the visits, including a possibility to be removed from the List of Entitled Persons.

§ 3

The Contractor may request the Contracting Party to apply relevant measures with respect to Entitled Persons reported, whose behaviour poses special risk to employees of ENEL-MED, patients of ENEL-MED, as well as disturbing functioning of ENEL-MED facilities, including a possibility to be removed from the List of Entitled Persons.

§ 4

The Contractor shall endeavour to ensure that services are provided in a professional manner, with due care. In exceptional situations, such as: martial law, state of emergency, war or military operations, riots, unrest, rebellion, strike, lockout, floods, fire and other natural catastrophes and force majeure events, need to comply with the local, internal, international law, as well as decisions and limitations of authorities, as well as in the case of other unexpected casualties that might limit or hinder the provision of medical services, the Contractor shall not be held liable for related consequences.

§5

Medical services provided by the Contractor are subject to limitations and shall not include: mental illness treatment, plastic and/or reconstruction surgery procedures, correction of congenital defects, transplant surgery procedures, treatment based on prosthesis and endoprosthesis, high-risk pregnancy care that in accordance with the regulation of the Ministry of Health should be provided by reference centres, hospitalization after childbirth (over 5 days), diagnosis and treatment of primary and secondary infertility, abortion, treatment for injuries from self-harm or suicide, treatment of recurring injuries resulting from high-risk sports practicing, treatment of chronic diseases resulting in severe organ failure and related complications (except outpatient care to which the Eligible Person is entitled within the applicable scope of services), treatment of injuries related to participation in military and paramilitary groups, treatment of injuries resulting from attempting or committing a criminal offense, addiction treatment, treatment of AIDS and AIDS related illnesses.

§ 6

Any amendments to General Terms and Conditions of the Enel-Care programme shall require written form.